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adjusting. It's about observing them in action, listening to their needs and concerns, and considering what might make the experience work better for them.

How to Conduct Usability Testing from Start to Finish

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Throughout this book we use the term

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2. What Is Usability Testing? - Handbook of Usability ...

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Jeffrey Rubin, Dana Chisnell Limited preview - 2011. About the author (2008) Jeffrey Rubin, author of the first edition of this book, has more than 30 years of experience as a human factors and usability research consultant and lecturer. A pioneer in the field of ...

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Usability testing is a method of testing the functionality of a website, app, or other digital product by observing real users as they attempt to complete tasks on it. The users are usually observed by researchers working for a business.

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